

COMMUNICATION PROTOCOL BETWEEN MEMBER SCHOOLS AND OFFICIALS' GROUPS

The CIAC Board of Control expects principals to remind all of the coaches of their responsibilities as role models for good sportsmanship, especially in their interaction with the officials during the game and immediately after the contest. It is inappropriate for coaches to confront an official after a game and to publicly criticize the game officials in the media. It is also important that officials conduct themselves in a professional manner at all times and be a calming force when confronted with a volatile situation.

The communication protocol has been established to continue to enhance the personal and professional relationship between member schools and officials' groups and to keep the lines of communication open for mutual benefit. It is the expectation of the CIAC Board of Control that this protocol will be followed by all parties to resolve issues that may arise.

LODGING A COMPLAINT – MEMBER SCHOOLS TO OFFICIALS' GROUPS

To lodge a complaint or express a concern regarding game officials or other members of the officials' association, coaches and others should work through the athletic director of the school. The athletic director will contact the assigner first, or the president of the officials' board, only when necessary so the matter can be referred to the person or group designated by the board to handle issues of this nature. Depending on the nature of the complaint, the officials' board may request that the concern be expressed in writing.

The appropriate individual will look into the matter and follow-up with the athletic director.

LODGING A COMPLAINT – OFFICIALS' GROUPS TO MEMBER SCHOOL

To lodge a complaint regarding a coach or to express other school related concerns, the official or the association should work through the assigner or the person or group designated to handle issues of this nature. The appropriate individual will contact the athletic director first or the principal, only when necessary. Depending on the nature of the complaint, the school may request that the concern be expressed in writing. The athletic director will look into the matter and follow-up with the appropriate person.

RESOLUTION

The goal is for all parties to be satisfied that the concern was addressed appropriately and in a timely manner. Also, that the matter was handled with professionalism and through proper channels.

The expectation is that every effort will be made by all parties to resolve the issues on the local level. If an impasse results related to any of the conditions of any agreement, the matter can be referred to the CIAC Officials Committee for a resolution, only if necessary.